

Questionnaire

First we have a few questions to help us ensure that we are speaking to a mix of people. Individual details will be kept strictly confidential and it will not be possible to identify an individual or household from the results.

QGEN. What is your gender?

ASK ALL, SINGLE CODE

1. Male
2. Female
3. Other
4. Prefer not to say

QAGE. What is your age?

ASK ALL, SINGLE CODE

1. 16 - 24
2. 25 - 34
3. 35 - 44
4. 45 - 54
5. 55 - 59
6. 60 - 64
7. 65 - 74
8. 75+

QETHNIC. Which group do you consider you belong to?

ASK ALL, SINGLE CODE

1. White - English/Welsh/ Scottish/Northern Irish/ British
2. White - Irish
3. White - gypsy or Irish traveller
4. White - any other white background
5. Mixed - white and black Caribbean
6. Mixed - white and black African
7. Mixed - white and Asian
8. Mixed - any other mixed/ multiple ethnic background
9. Asian/Asian British Indian
10. Asian/Asian British Pakistani
11. Asian/Asian British Bangladeshi
12. Asian/Asian British Chinese
13. Asian/Asian British any other Asian background
14. Black - African
15. Black - Caribbean
16. Black - any other black/ African/Caribbean background
17. Arab
18. Any other ethnic group
19. Don't know/prefer not to say

SINGLECODE

QWORK. Which of these applies to you?

1. Have paid job - Full time (30+ hours per week)
2. Have paid job - Part time (8-29 hours per week)
3. Have paid job - Part time (Under 8 hours per week)
4. Not working
5. Self-employed (full time)
6. Self-employed (part time)
7. Full time student
8. Still at school
9. Unemployed and seeking work
10. Retired
11. Not in paid work for other reason
12. Not in paid work because of long term illness or disability
13. Refused
14. Don't know
15. Prefer not to say

SECTION 1: PERCEPTIONS OF LOCAL POLICE FORCES
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INTRO TEXT: When answering the next set of questions, please think about your **local police force [INSERT FORCE]**.

Q1. How satisfied or dissatisfied are you with your local police force?

ASK ALL, SINGLE CODE

1. Very satisfied
2. Fairly satisfied
3. Neither satisfied nor dissatisfied
4. Fairly dissatisfied
5. Very dissatisfied
6. Don't know

Q2. Over the past 12 months, do you think the service provided by your local police force has got better, worse, or stayed about the same?

ASK ALL, SINGLE CODE

1. Got better
2. Got worse
3. Stayed about the same
4. Lived in area less than a year
5. Don't know

Q3. Thinking now about the police in your local area, which of these phrases best describes the way you would speak about them to other people?

ASK ALL, SINGLE CODE

1. I would speak highly of my local police without being asked
2. I would speak highly of my local police if I were asked
3. I would be critical of my local police if I were asked
4. I would be critical of my local police without being asked
5. I have mixed views about the local police
6. I have no views about the local police
7. Don't know

Q4. Thinking about the police in the area where you live, do you think they have a good reputation?

ASK ALL, SINGLE CODE

1. All of the time
2. Most of the time
3. Some of the time
4. Hardly ever
5. Never
6. Don't know

Q5QSAT Why are you [INSERT RESPONSE FROM Q1] with the police in your local area? Please be as detailed as possible.

ASK ALL, OPEN

SECTION 2: PERCEPTIONS OF CRIME AND POLICE HANDLING OF CRIME

Q6. How much of a problem, if at all, do you think crime and anti-social behaviour are in your local area?

ASK ALL, SINGLE CODE

1. A very big problem
2. Quite a big problem
3. Not much of a problem
4. Not a problem at all
5. Don't know

Q7. Compared with 12 months ago, do you think crime and anti-social behaviour have become more of a problem in your area, less of a problem, or has it not changed?

ASK ALL, SINGLE CODE

1. Now more of a problem
2. Now less of a problem
3. Not changed
4. Lived in area less than a year
5. Don't know

Q8. To what extent do you agree or disagree that the local police are dealing with the crime and anti-social behaviour issues that matter to you in the area where you live?

ASK ALL, SINGLE CODE

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
6. Don't know

Q9. To what extent do you agree or disagree with the following statement? *The police use of Stop and Search is effective in preventing crime*

ASK ALL, SINGLE CODE

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
6. Don't know

SECTION 2.2: PERCEPTIONS OF ONLINE CRIME

Q10. What types of online crime are you aware of? Please mention as many as you can think of.

ASK ALL, OPEN (1 box)

TEXT: Thinking of the full range of online crimes, including hacking, fraud, sexual offences and harassment

Q11. How much of a problem, if at all, is online crime?

ASK ALL, SINGLE CODE

1. A very big problem
2. Quite a big problem
3. Not much of a problem
4. Not a problem at all
5. Don't know

Q12. Compared with 12 months ago, do you think online crime has become more of a problem, less of a problem, or has it not changed?

ASK ALL, SINGLE CODE

1. Now more of a problem
2. Now less of a problem
3. Not changed
4. Don't know

.Q13. How confident are you, if at all, that the police in your local area would be effective in dealing with an online crime?

ASK ALL, SINGLE CODE

1. Very confident
2. Fairly confident
3. Not very confident
4. Not at all confident
5. Don't know

SECTION 3: PERCEPTIONS OF VISIBILITY IN THE LOCAL AREA

Q14. How important, if at all, do you think it is to have a regular police officer or PCSO (police community support officer) presence on foot in your local area?

ASK ALL, SINGLE CODE

1. Very important
2. Fairly important
3. Neither important or not important
4. Fairly unimportant
5. Very unimportant
6. Don't know

Q15. In the past 12 months how frequently, on average, have you seen police officers or PCSOs on foot in your local area?

ASK ALL, SINGLE CODE

1. At least once a day
2. At least once a week
3. At least once a month
4. At least once every 3 months
5. At least once every 6 months
6. Not seen in the last year
7. Lived in area less than a year
8. Don't know

Q16. Compared with 12 months ago, would you say you now see police officers or PCSOs on foot in the area where you live more often, less often, or about as often?

ASK ALL, SINGLE CODE

1. More often
2. Less often
3. About as often
4. Lived in area less than a year
5. Don't know

Q17. How satisfied or dissatisfied are you with the frequency that you have seen police officers or PCSOs on foot in your local area?

ASK ALL, SINGLE CODE

1. Very satisfied
2. Fairly satisfied
3. Neither satisfied nor dissatisfied
4. Fairly dissatisfied
5. Very dissatisfied
6. Don't know

Q18. How important, if at all, do you think it is to have a regular police officer or PCSO presence in a vehicle in your local area?

ASK ALL, SINGLE CODE

1. Very important
2. Fairly important
3. Neither important or not important
4. Fairly unimportant
5. Very unimportant
6. Don't know

Q19. In the past 12 months, how frequently, on average, have you seen police officers or PCSOs in a vehicle in your local area?

ASK ALL, SINGLE CODE

1. At least once a day
2. At least once a week
3. At least once a month
4. At least once every 3 months
5. At least once every 6 months
6. Not seen in the last year
7. Lived in area less than a year
8. Don't know

Q20. Compared with 12 months ago, would you say you now see police officers or PCSOs in a vehicle in the area where you live more often, less often, or about as often?

ASK ALL, SINGLE CODE

1. More often
2. Less often
3. About as often
4. Lived in the area less than a year
5. Don't know / can't remember

Q21. How satisfied are you with the frequency that you have seen police officers or PCSOs in a vehicle in your local area?

ASK ALL, SINGLE CODE

1. Very satisfied
2. Fairly satisfied
3. Neither satisfied nor dissatisfied
4. Fairly dissatisfied
5. Very dissatisfied
6. Don't know

Q22. Why do you think it is important / not important to see a police officer or PCSO presence, on foot or in a vehicle, in your local area? Please be as detailed as possible.

ASK ALL, OPEN (1 box)

SECTION 4: PERCEPTIONS OF POLICE EFFECTIVENESS

Q23- Q30C. How confident are you, if at all, that the police in your local area would be...

ASK ALL, SINGLE CODE PER ROW

	Very confident	Fairly confident	Not very confident	Not at all confident	Don't know
Effective in dealing with an emergency					
Effective in responding to an emergency in a timely manner					
Easy to access/speak to if you (or someone else) needed help in an emergency					
Effective in dealing with a non-emergency					
Effective in dealing with a request for advice or information					
Discreet in using information / intelligence provided by the public					
Effective in using information / intelligence provided by the public					
Effective in providing protection during a terrorist incident					

SECTION 5: CONTACT WITH THE POLICE

Q31. In the past 12 months, how often, if at all, have you had any interaction with Police Officers or PCSOs in your local area? This might have been a conversation, or just a greeting or acknowledgement in the street or something more formal.

ASK ALL, SINGLE CODE

1. At least once a day
2. At least once a week
3. At least once a month
4. At least once every 3 months
5. At least once every 6 months
6. No interaction in past year
7. Lived in area less than a year
8. Don't know/can't remember

Q32. Have you had any contact or interaction with your local police force for any of the following reasons in the past 12 months?

ASK ALL, MULTI CODE

1. As a victim to a crime / antisocial behaviour or disturbance / online crime
2. As a witness to a crime / antisocial behaviour or disturbance / online crime
3. No contact as a victim or witness
4. Don't know/can't remember

Q33. In the past 12 months, have you been the victim of a crime or witnessed a crime that you didn't report to the police?

Please remember that all your answers are completely anonymous.

ASK ALL, MULTI CODE

1. Yes - have not reported being a victim of crime
2. Yes – have not reported witnessing a crime
3. No
4. Can't remember
5. Prefer not say

Q34. And have you had any contact or interaction with your local police force for any of the following reasons in the past 12 months?

Please remember that all your answers are completely anonymous.

ASK ALL, MULTI CODE

1. Been arrested or detained by the police
2. Been stopped and searched
3. Neither of these
4. Don't know/can't remember
5. Prefer not say

SECTION 6: PERCEPTIONS OF CONTACT WITH THE POLICE
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Q35. What was the reason that you last had any contact or interaction with your local police force?

ASK IF CODES 1-5 Q31 OR CODES 1-2 Q32 OR CODES 1-2 Q34, SINGLE CODE

1. As a victim to a crime / antisocial behaviour or disturbance / online crime
2. As a witness to a crime / antisocial behaviour or disturbance / online crime
3. Been arrested or detained by the police
4. Been stopped and searched
5. Concern for your safety
6. Providing information / intelligence to the police (e.g. Concern for someone's safety, suspicious object, intelligence about a crime, lost property)
7. At a police or community group / event (including local police meetings, Neighbourhood Watch/ residents' association)
8. As part of your job
9. Asking for information or advice
10. Other contact with the police
11. Prefer not to say

Q36. Thinking back to this occasion with your local police, overall how satisfied or dissatisfied were you with the service you received from the police?

Please answer this question as per your most recent interaction with your local police: Pipe through *response from Q35*

ASK IF CODES 1-5 Q31 OR CODES 1-2 Q32 OR CODES 1-2 Q34, SINGLE CODE

1. Very satisfied
2. Fairly satisfied
3. Neither satisfied nor dissatisfied
4. Fairly dissatisfied
5. Very dissatisfied
6. Don't know

Q37-40. Thinking about your most recent interaction with your local police (*Response from Q35*), how satisfied or dissatisfied were you with...

ASK IF CODES 1-5 Q31 OR CODES 1-2 Q31 OR CODES 1-2 Q34, SINGLE CODE PER ROW

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	N/A
The way in which officers/staff dealt with the contact/interaction							
The way in which you were kept informed							
How seriously you were taken							
The outcome of your contact/interaction							

Q41. Did you feel safer after your last contact with your local police?

ASK IF CODES 1-2, 5-7 & 9 Q35, SINGLE CODE

1. Yes, I felt much safer
2. Yes, I felt a little safer
3. It made no difference
4. No, I felt a little less safe
5. No, I felt much less safe
6. Not applicable
7. Don't know/can't remember
8. Prefer not to say

SECTION 7: PERCEPTIONS OF LEGITIMACY OF THE POLICE

Q42-Q46. To what extent do you agree or disagree with the following statements? The police in your local area

ASK ALL, SINGLE CODE PER ROW

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
treat people fairly and with respect						
have your respect						
use Stop and Search appropriately						
use physical force appropriately						
would treat you fairly if you needed to contact them						

SECTION 8: PERCEPTIONS ON POLICE ENGAGEMENT

Q47. Overall, how well informed do you feel about what the police in your local area are doing?

ASK ALL, SINGLE CODE

1. Very informed
2. Fairly informed
3. Not very informed
4. Not at all informed
5. Don't know

Q48. In the past 12 months have you been told about how the police in your local area are tackling crime and anti-social behaviour issues in the area where you live? This may have been in person or another method i.e. on a website, via email, twitter, facebook... etc

ASK ALL, SINGLE CODE

1. Yes
2. No
3. Don't know

Q49. How were you told about how the local police are tackling crime?

Please select all that apply

ASK IF CODE 1 AT Q48, MULTICODE

1. Twitter
2. Facebook
3. Instagram
4. Snapchat
5. Whatsapp
6. Street advertisement
7. Website
8. Telephone
9. email
10. Leaflet
11. In person
12. Newspaper
13. Radio
14. TV
15. Other (please specify)
16. Don't know SINGLE CODE

Q50-Q51. Thinking about the following areas, over the past 12 months how well informed do you feel through advice / information from your local police...

ASK ALL, SINGLE CODE PER ROW

	Very informed	Fairly informed	Not very informed	Not informed at all	Don't know
about your safety or the safety of your property					
about your online safety					

Q52. In the past 12 months how effective, if at all, do you think the police in your local area have been at providing advice or guidance to the public?

ASK ALL, SINGLE CODE

1. Very effective
2. Fairly effective
3. Not very effective
4. Not at all effective
5. Don't know

Q53. In the past 12 months have you been asked about your views on the crime and anti-social behaviour issues that matter to you in the area where you live? This may have been in person or via another method e.g. a questionnaire, or on a website.

ASK ALL, SINGLE CODE

1. Yes
2. No
3. Don't know

Q54. To what extent do you agree or disagree that police in your local area listen to the views of the public when setting priorities?

ASK ALL, SINGLE CODE

1. Strongly agree
2. Agree
3. Neither agree nor disagree
4. Disagree
5. Strongly disagree
6. Don't know

Q55. How interested, if at all, are you in knowing what the police are doing in your local area?

ASK ALL, SINGLE CODE

1. Very interested
2. Fairly interested
3. Not very interested
4. Not at all interested
5. Don't know

Q56. And what are you most interested in knowing about?

ASK IF CODES 1 OR 2 AT Q55, MULTICODE

1. How the police use force
2. Personal safety
3. Safety of property
4. Online safety
5. How to access police services
6. The range of services provided by the police
7. What the local police are doing/have done to reduce or prevent crime
8. What the local police are doing/have done to tackle serious and organised crime
9. What the local police are doing/have done to reduce or prevent antisocial behaviour
10. What the local police are doing/have done to address drug and alcohol misuse
11. What the local police are doing/have done to address road safety
12. What the local police are doing/have done to tackle terrorism/ extremism
13. How the local police are working with minorities
14. How the local police are working with young people
15. How to get involved with your local police
16. Employment opportunities with the police
17. How your local police force has performed
18. Who runs your local police
19. How to make a complaint about the police
20. How the police are using stop & search
21. None of these SINGLE CODE
22. Other (please specify)

Q57. In the past 12 months, which of the following, if any, have you personally done to find out about the local police or to give your views? (Tick all that apply)

ASK ALL, MULTICODE

1. Accessed information from my local police
2. Accessed information from my Police and Crime Commissioner
3. Accessed information from local councillor(s)
4. Accessed information from another criminal justice organisation e.g. Crimestoppers, Victim Support, Neighbourhood Watch
5. Accessed information from HMICFRS
6. Accessed information from police.uk
7. Accessed information from social media sites, e.g. Twitter, Facebook
8. Accessed information from other websites
9. Spoken with family/ friends
10. Signed a petition
11. Contacted my local MP or MEP
12. Other
13. I have done none of these in the past 12 months SINGLE CODE
14. Don't know SINGLE CODE

Q58. What means of communication did you use to find out about the local police or give your views? (Tick all that apply)

ASK IF CODES 1-12 AT Q57, MULTICODE

1. Twitter
2. Facebook
3. Instagram
4. Snapchat
5. Whatsapp
6. Website
7. Telephone
8. Written request (email, online form, in a letter etc.)
9. Freedom of Information request (FOI)
10. In person
11. Other (please specify)
12. Don't know / Can't remember SINGLE CODE

SECTION 9: POLICE RESPONSIBILITIES AND PRIORITIES

Now thinking about the police at a national level...

You will now be asked some questions about vulnerable people. A person is vulnerable if as a result of their situation or circumstances, they are at risk of harm or abuse, and are less able to protect themselves from harm or exploitation.

Please note that vulnerability is not necessarily a constant state, and someone from the following groups may only be vulnerable at certain points in their lives.

Q59. Which, if any, of the following organisations do you think should have the greatest responsibility for looking after vulnerable individuals within the following groups of people?

ASK ALL, SINGLECODE

ROTATE ROWS. SHOW ONE ROW AT A TIME

1. Children / young people in care
2. Victims of domestic abuse (including domestic violence)
3. Victims of stalking and harassment
4. People with learning difficulties
5. Homeless people
6. Missing people
7. People with drug or alcohol dependencies
8. People with mental health problems
9. Victims of human trafficking and/or modern slavery

COLUMNS:

- a) Local police
- b) A national crime enforcement agency (e.g. National Crime Agency, Child Exploitation and Online Protection Centre, security services, border agency)
- c) Health services (e.g. NHS hospitals, GPs, mental health services)
- d) Local authority/council services (e.g. social services, housing department)
- e) Drug and alcohol services
- f) Voluntary organisations or charities (e.g. Victim Support, Samaritans, NSPCC, MIND,
- g) Women's Aid)
- h) Schools / education services
- i) Other [specify]
- j) None of these
- k) Don't know

Q60_MAX DIFF 1

INSTRUCTIONAL TEXT:

Police across England and Wales need to prioritise the services they provide, in terms of time and resources committed.

You will now be presented with a series of tasks that will ask you to select your highest priority, and your lowest priority for the police at a national level.

For each of the tasks, you will be given a list of 5 priorities. For each set of 5, please select which would be your highest priority, and which would be your lowest priority.

Remember: please read each set carefully as the options may vary only slightly from the previous versions.

ASK ALL, SHOW RANDOM SET OF FIVE CODES X 6

1. Responding in person to emergencies
2. Tackling and preventing crimes of all types (including online)
3. Tackling gangs
4. A local on foot uniformed presence
5. Countering terrorism and extremism
6. Responding in person to non-emergencies
7. Providing information about local police performance
8. Providing information about safety (online and otherwise)
9. Maintaining road safety
10. Engaging with the local community
11. Keeping public order
12. Supporting individuals with mental health difficulties
13. Identifying and responding to vulnerable people
14. Protecting children
15. Searching for missing children and adults

Q61

Which three of following types of crime / anti-social behaviour do you think police across England and Wales should prioritise?

RANDOMISE CODES. RESPONDENT MUST SELECT THREE

1. Violent crime/crime against the person
2. Rape and other sexual offences
3. Serious and organised crime
4. Terrorism/extremism
5. Burglary/theft/stealing
6. Stalking and harassment
7. Online abuse
8. Arson and criminal damage
9. Domestic abuse
10. Anti-social behaviour and other non-criminal incidents
11. Fraud
12. Drug offences
13. Commercial/business crimes
14. Modern slavery
15. Hate crime
16. Child sexual exploitation / abuse
17. Don't know

Q61A. Now thinking of the three priorities you have selected, please rank them from most important to least important, where 1 is most important and 3 is the least important.

SHOW RESPONSES FROM Q61. RESPONDENT TO ENTER 1, 2 OR 3. RANDOMISE CODES

1. Violent crime/crime against the person
2. Rape and other sexual offences
3. Serious and organised crime
4. Terrorism/extremism
5. Burglary/theft/stealing
6. Stalking and harassment
7. Online abuse
8. Arson and criminal damage
9. Domestic abuse
10. Anti-social behaviour and other non-criminal incidents
11. Fraud
12. Drug offences
13. Commercial/business crimes
14. Modern slavery
15. Hate crime
16. Child sexual exploitation / abuse
17. Don't know

Q61B. And which three of these do you think it is least important for the police to prioritise?

SHOW CODES NOT SELECTED AT Q61. RESPONDENT MUST SELECT 3. RANDOMISE CODES

1. Violent crime/crime against the person
2. Rape and other sexual offences
3. Serious and organised crime
4. Terrorism/extremism
5. Burglary/theft/stealing
6. Stalking and harassment
7. Online abuse
8. Arson and criminal damage
9. Domestic abuse
10. Anti-social behaviour and other non-criminal incidents
11. Fraud
12. Drug offences
13. Commercial/business crimes
14. Modern slavery
15. Hate crime
16. Child sexual exploitation / abuse
17. Don't know

SECTION 10: HMICFRS – KNOWLEDGE AND TRUST
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SINGLECODE

Q62. In July 2017 HMIC (Her Majesty's Inspectorate of Constabulary) took on responsibility for fire & rescue service inspections and was renamed HM Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS). In the press HMICFRS is referred to by a variety of names including the 'police watchdog' and the 'police inspectors',

Have you read, seen or heard anything from HMICFRS (Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services) in the last 12 months, either as HMICFRS or by another name?

SINGLE CODE

1. Yes - definitely
2. Yes - I think so
3. No - have not read, seen or heard anything
4. Don't know

Q64. Where did you read, see or hear the work from HMICFRS (Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services) in the last 12 months?

ASK IF CODES 1-2 AT Q62, MULTICODE

1. Through my local police
2. Through my Fire & Rescue Service
3. Through my Police and Crime Commissioner/ Police, Fire and Crime Commissioner
4. Through local councillor
5. Through another criminal justice organisation e.g. Crimestoppers, Victim Support, Neighbourhood Watch
6. Local newspapers
7. National newspapers
8. Local TV
9. National TV
10. Local radio
11. National radio
12. From HMICFRS (Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services) directly
13. From other social media sites eg Twitter, Facebook
14. From other websites
15. Through family/friends
16. Other (please specify)
17. Don't know/can't remember SINGLE CODE

**Q66. Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) independently assesses the effectiveness and efficiency of police forces and fire & rescue services – in the public interest. To what extent do you agree or disagree that HMICFRS's inspections will be conducted independently and fairly?
ASK ALL, SINGLE CODE**

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
6. Don't know

SECTION 11: DEMOGRAPHIC QUESTIONS

The following questions tell us more about you and help us to make sure we have captured views from a cross section of the population. We recognise that you might consider some of these questions to be of a personal or sensitive nature, in which case you are free not to answer them by clicking on the “prefer not to say option”.

The information you provide will be used for the sole purpose of HMICFRS research and your answers will remain anonymous.

Q67. How long have you lived at your current address?

ASK ALL, SINGLE CODE

1. Less than 6 months
2. 6 months to one year
3. Over one and up to two years
4. Over two and up to 5 years
5. Over 5 years up to 10 years
6. More than 10 years
7. Don't know
8. Prefer not to say

Q68. Do you or anyone in your household work for any of the following?

ASK ALL, MULTICODE

1. Police
2. Local authority
3. NHS
4. Other public sector services
5. None of these SINGLE CODE
6. Prefer not to say

Q69. Which of these best describes your religion?

ASK ALL, SINGLE CODE

1. Christian (including Church of England, Catholic, Protestant and all other Christian denominations)
2. Buddhist
3. Hindu
4. Jewish
5. Muslim
6. Sikh
7. Other
8. No religion
9. Prefer not to say

Q70. Do you have any long-standing illness, disability or infirmity? By 'long-standing', we mean anything that has troubled you over a period of time or that is likely to affect you over a period of time.

ASK ALL, SINGLE CODE

1. Yes - long-standing illness
2. Yes - long-standing disability or infirmity
3. No
4. Prefer not to say

Q71. Which of the options on this screen best describes how you think of yourself?

ASK ALL, SINGLE CODE

1. Heterosexual/straight
2. Gay/lesbian
3. Bisexual
4. Other
5. Prefer not to say

SINGLECODE

QCH. Do any children aged under 16 live in your household?

1. Yes
2. No
3. Prefer not to say

SINGLECODE

INTERNETFREQ. Which of these best describes your use of the internet? Please include all use of the internet, including sending and receiving emails

1. Ongoing throughout the day
2. Several times a day
3. Around once a day
4. 4 or 5 times a week
5. 2 or 3 times a week
6. Around once a week
7. 2 or 3 times a month
8. Around once a month
9. Less than around once a month
10. Never but I have access
11. Never but I do not have access