

Questionnaire

First we have a few questions to help us ensure that we are speaking to a mix of people. Individual details will be kept strictly confidential and it will not be possible to identify an individual or household from the results.

ASK ALL, SINGLE CODE

QGEN. What is your gender?

1. Male
2. Female
3. Other
4. Prefer not to say

ASK ALL, SINGLE CODE

QAGE. What is your age?

1. 16 - 24
2. 25 - 34
3. 35 - 44
4. 45 - 54
5. 55 - 59
6. 60 - 64
7. 65 - 74
8. 75+

ASK ALL, SINGLE CODE

QETHNIC. Which group do you consider you belong to?

1. White - English/Welsh/ Scottish/Northern Irish/ British
2. White - Irish
3. White - gypsy or Irish traveller
4. White - any other white background
5. Mixed - white and black Caribbean
6. Mixed - white and black African
7. Mixed - white and Asian
8. Mixed - any other mixed/ multiple ethnic background
9. Asian/Asian British Indian
10. Asian/Asian British Pakistani
11. Asian/Asian British Bangladeshi
12. Asian/Asian British Chinese
13. Asian/Asian British any other Asian background
14. Black - African
15. Black - Caribbean
16. Black - any other black/ African/Caribbean background
17. Arab
18. Any other ethnic group
19. Don't know/prefer not to say

ASK ALL, SINGLE CODE

QWORK. Which of these applies to you?

1. Have paid job - Full time (30+ hours per week)
2. Have paid job - Part time (8-29 hours per week)
3. Have paid job - Part time (Under 8 hours per week)
4. Not working
5. Self-employed (full time)
6. Self-employed (part time)
7. Full time student
8. Still at school
9. Unemployed and seeking work
10. Retired
11. Not in paid work for other reason
12. Not in paid work because of long term illness or disability
13. Refused
14. Don't know
15. Prefer not to say

SINGLECODE

Q1: Overall, how satisfied or dissatisfied are you with your local area as a place to live?

By "local area", we mean the area within about 15 minutes walking distance of your home.

1. Very satisfied
2. Fairly satisfied
3. Neither satisfied nor dissatisfied
4. Fairly dissatisfied
5. Very dissatisfied
6. Don't know

SINGLECODE

Q2: How satisfied or dissatisfied are you with the Fire & Rescue Service in your local area?

1. Very satisfied
2. Fairly satisfied
3. Neither satisfied nor dissatisfied
4. Fairly dissatisfied
5. Very dissatisfied
6. Don't know

SINGLECODE

Q3: Over the past 12 months do you think the service provided by the Fire & Rescue Service in your local area has got better, worse, or stayed about the same?

1. Got better
2. Got worse
3. Stayed about the same
4. Lived in area less than a year
5. Don't know

2. OVERALL PERCEPTIONS OF LOCAL FIRE & RESCUE SERVICES

The next questions will ask about your experiences of the Fire & Rescue Service. We are interested in your responses even if you have had no experience of the Fire & Rescue Service.

The subject matter and some of the questions may be considered distressing. If you do not wish to answer a question then you do not need to, and you can withdraw from the survey at any point.

When answering the next set of questions, please think about your **local Fire & Rescue Service [INSERT SERVICE]**.

SINGLE CODE

Q4NEW. Thinking about your local Fire & Rescue Service, do you think they have a good reputation?

1. All of the time
2. Most of the time
3. Some of the time
4. Hardly ever
5. Never
6. Don't know

SINGLECODE

Q4: Thinking about the Fire & Rescue Service in your local area, which of these phrases best describes the way you would speak about them to other people?

1. I would speak highly of my local Fire & Rescue Service without being asked
2. I would speak highly of my local Fire & Rescue Service if I were asked
3. I would be critical of my local Fire & Rescue Service if I were asked
4. I would be critical of my local Fire & Rescue Service without being asked
5. I have mixed views about the local Fire & Rescue Service
6. I have no views about the local Fire & Rescue Service
7. Don't know

OPEN

Q5. What do you think are the current responsibilities of your local Fire & Rescue Service?

Please type in as many as you can think of below.

Are there any more that you can think of?

MULTICODE, RANDOMISE CODES

Q6. And which, if any, of the following do you think should be the responsibility of your local Fire & Rescue Service?

Please select all that apply

1. Extinguishing fires, and protecting life and property when fires do occur
2. Minimising damage to property arising from firefighting operations
3. Promoting fire safety
4. Responding to road traffic collisions and other transport incidents
5. Responding to flooding, storms and other natural disasters/events
6. Responding to terror attacks
7. Responding to water rescue incidents (e.g. when someone is in trouble in a body of water)
8. Responding to medical incidents (either assisting the ambulance service or as first responder)
9. Responding to animal rescue incidents
10. Responding to other life-threatening emergencies such as building collapse and chemical/biological incidents
11. Running preventative community safety and engagement programmes
12. Home safety/fire risk checks
13. Installing fire safety equipment (i.e. smoke alarms and fire extinguishers)
14. Fire safety audits/inspections (commercial buildings and communal spaces)
15. Working with other emergency services i.e. the police and ambulance services
16. Providing advice or guidance to the public
17. Other (please state)
18. Don't know
19. None of the above

SINGLECODE

Q7. To what extent do you agree or disagree that the Fire & Rescue Service in your local area provide good value for money?

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
6. Don't know

SINGLECODE PER ROW

Q10. How confident are you, if at all, that the Fire & Rescue Service in your local area provides an effective service overall?

1. Very confident
2. Fairly confident
3. Not very confident
4. Not at all confident
5. Don't know

OPEN

Q7NEW. Why do you say that?

Please type in below

SINGLE CODE PER ROW

Q8: Over the past 12 months do you think each of the following aspects of Fire & Rescue in your local area has improved, got worse or stayed about the same?

Rows:

ROTATE ORDER

1. The behaviour of Fire & Rescue Service staff
2. The range of services provided by the Fire & Rescue Service
3. Response times to fire emergencies
4. Response times to non-fire emergencies
5. How well informed you feel about your safety or the safety of your property

Columns:

1. Improved
2. Got worse
3. Stayed about the same
4. Lived in area less than a year
5. Don't know

SINGLECODE

Q9. In the past 12 months how effective, if at all, do you think the Fire & Rescue Service in your local area has been at each of the following?

Rows:

ROTATE ORDER

1. Extinguishing fires, and protecting life and property when fires do occur
2. Minimising damage to property arising from firefighting operations
3. Promoting fire safety
4. Responding to road traffic collisions and other transport incidents
5. Responding to flooding, storms and other natural disasters/events
6. Responding to terror attacks
7. Responding to water rescue incidents (e.g. when someone is in trouble in a body of water)
8. Responding to medical incidents (either assisting the ambulance service or as first responder)
9. Responding to animal rescue incidents
10. Responding to other life-threatening emergencies such as building collapse and chemical/biological incidents
11. Running preventative community safety and engagement programmes
12. Home safety/fire risk checks
13. Installing fire safety equipment (i.e. smoke alarms and fire extinguishers)
14. Fire safety audits/inspections (commercial buildings and communal spaces)
15. Working with other emergency services i.e. the police and ambulance services
16. Providing advice or guidance to the public

Columns:

1. Very effective
2. Fairly effective
3. Not very effective
4. Not at all effective
5. Don't know

3. INTEREST AND ENGAGEMENT WITH LOCAL FRS

When answering the next set of questions, please think about your **local Fire & Rescue Service** only.

SINGLECODE

Q11: Overall, how well informed do you feel about what the Fire & Rescue Service in your local area are doing?

1. Very informed
2. Fairly informed
3. Not very informed
4. Not at all informed
5. Don't know

SINGLECOE

Q12. How interested, if at all, are you in knowing what the Fire & Rescue Service are doing in your local area?

1. Very interested
2. Fairly interested
3. Not very interested
4. Not at all interested
5. Don't know

**MULTICODE MAX
SC CODE RANDOMISE
ASK IF CODE 1 OR 2 at Q12**

Q13. And what are you most interested in knowing about?

1. Your personal safety
2. Safety of your property
3. How to access Fire & Rescue Services
4. The range of services provided by the Fire & Rescue Service
5. What the Fire & Rescue Service are doing / have done to address fires and to protect life and property when fires do occur
6. What the Fire & Rescue Service are doing / have done to address and assist in times of flooding and other natural disasters/events
7. What the Fire & Rescue Service are doing / have done to respond to terrorism / extremism
8. What the Fire & Rescue Service are doing / have done in terms of community safety and engagement
9. What the Fire & Rescue Service are doing / have done to conduct home safety/fire risk checks
10. What the Fire & Rescue Service are doing / have done to install fire safety equipment (i.e. smoke alarms and fire extinguishers)
11. What the Fire & Rescue Service are doing / have done to conduct fire safety audits/inspections (commercial buildings and communal spaces)
12. How Fire & Rescue Service are working with minorities
13. How the Fire & Rescue Service are working with young people
14. How the Fire & Rescue Service are working with people with disabilities
15. How the Fire & Rescue Service are working with older people (i.e. pensioners and those aged over 65)
16. How to get involved with the activities of your local Fire & Rescue Service
17. How your local Fire & Rescue Service has performed
18. Who runs the Fire & Rescue Service
19. None of these
20. Other (please state)

SINGLECODE

Q14: In the past 12 months have you been asked about your views on Fire & Rescue services in the area where you live? This may have been in person or another method i.e. a questionnaire, on a website.

Please do not include this questionnaire or a similar survey that HMICFRS conducted last year.

1. Yes
2. No
3. Don't know

Q14NEWB. To what extent do you agree or disagree that the Fire & Rescue Service in your local area listen to the views of the public when setting priorities?

1. Strongly agree
2. Agree
3. Neither agree nor disagree
4. Disagree
5. Strongly disagree
6. Don't know

SINGLECODE 13 AND 14 ONLY. OTHERWISE MULTICODE

Q15: In the past 12 months, which of the following, if any, have you personally done to

find out about your local Fire & Rescue Service or to give your views?

1. Accessed information via social media
2. Accessed information via websites
3. Spoken with family / friends
4. Contacted my local Fire & Rescue Service
5. Contacted my local Fire & Rescue Authority, Combined Fire Authority, County Council, Police & Fire Crime Commissioner or the Mayoral Office
6. Attended a community event/open day
7. Made a freedom of information request
8. Contacted my local MP or MEP
9. Signed a petition
10. Other (please state)
11. I have done none of these in the past 12 months
12. Don't know

ASK IF CODES 1-10 AT Q15, MULTICODE

Q15NEWB. What means of communication did you use to find out about your local Fire & Rescue Service or give your views?

Please select all that apply

1. Twitter
2. Facebook
3. Instagram
4. Snapchat
5. Whatsapp
6. Website
7. Telephone
8. Written request (email, online form, in a letter etc.)
9. Freedom of Information request (FOI)
10. In person
11. Other (please specify)
12. Don't know / Can't remember **SINGLE CODE**

4. FIRE & RESCUE SERVICE CONTACT

SINGLECODE

Q17: How confident are you, if at all, that you could easily speak to or access Fire & Rescue Services in your local area in the following situations?

Rows:

ROTATE ORDER

1. If you (or someone else) needed help in an fire emergency
2. If you (or someone else) needed help in an non-fire emergency
3. If you (or someone else) needed help in a non-emergency
4. If you needed advice or information

Columns:

1. Very confident
2. Fairly confident
3. Not very confident
4. Not at all confident
5. Don't know

SINGLECODE

Q17A: How important, if at all, is it that you have a local fire station?

1. Very important
2. Fairly important
3. Not very important
4. Not important at all
5. Don't know

SINGLECODE

Q17B: Fire & Rescue Services typically have some fire stations that are crewed/manned at all times and some that are crewed/manned at certain times only. Before today, were you aware that not all fire stations are crewed/manned all of the time?

1. Yes
2. No
3. Don't know

SINGLECODE

Q17C: How important, if at all, is it that your local fire station is crewed/manned at all times?

1. Very important
2. Fairly important
3. Not very important
4. Not important at all
5. Don't know

OPEN

Q17D: Why do you say that it is [INSERT RESPONSE FROM Q17C] that your local fire station is crewed/manned at all times?

ASK IF 1-4 Q17C

Please write in below

SINGLECODE

Q17E: Every Fire & Rescue service has members that are elected to represent the community that it serves. Before today, were you aware of this?

1. Yes
2. No
3. Don't know

RANDOMISE ROWS

Q18: In the following situations, would you be most likely to....

Rows:

1. Reporting a fire
2. Reporting a road traffic accident
3. Reporting a flood or other natural disaster
4. Reporting a water rescue incident (e.g. when someone is in trouble in a body of water)
5. Reporting a terror attack
6. Reporting a medical incident (either assisting the ambulance service or as first responder)
7. Reporting a animal rescue
8. Reporting a life threatening emergency such as a building collapse or chemical/biological incident
9. Looking for help with installation of fire safety equipment (i.e. fire alarms and fire extinguishers)
10. Looking to organise a home safety/fire risk check
11. Looking to organise a fire safety audit/inspection (commercial buildings and communal spaces)
12. Looking for information about fire safety
13. Asking for information on a previously reported incident
14. Asking the Fire & Rescue Service for some other information

Columns:

1. Dial 999 and ask for the Fire & Rescue Service
2. Dial 999 and ask for the Police Service
3. Dial 999 and ask for the ambulance service
4. Dial 101 (the non-emergency Police number)
5. Call the Fire & Rescue Service on another number
6. Contact the Fire & Rescue Service online
7. Contact the Fire & Rescue Service in person
8. Other (SPECIFY)
9. Do nothing
10. Don't know

We are now going to ask you a few questions about contact you might have had with your local Fire & Rescue Service in the past 12 months. Please only consider contact with your local Fire & Rescue Service, not contact with other services.

MULTICODE EXCEPT CODES 11 AND 12

Q19: Have you had any contact or interaction with your local Fire & Rescue Service for any of the following reasons in the past 12 months?

1. Reporting a fire incident
2. Reporting a non-fire incident
3. As a witness to a fire incident
4. As a witness to a non-fire incident
5. Attend a community event/open day
6. As part of a home safety/fire risk check
7. To help install fire safety equipment (i.e. smoke alarms and fire extinguishers)
8. As part of a fire safety audit/inspection (commercial buildings and communal spaces)
9. Applying or enquiring about a job
10. Other reason for contact (please specify)
11. I have not had contact with my local Fire & Rescue Service
12. Don't know/can't remember

SINGLECODE

ASK IF ANY CONTACT WITH FIRE & RESCUE SERVICE IN PAST YEAR (IF Q19=1- 10)

Q20: On how many occasions in the past 12 months have you had contact with your local Fire & Rescue Service?

1. One occasion
2. 2 or 3 occasions
3. 4 or 5 occasions
4. More than 5 occasions
5. Don't know / can't remember

ASK IF ANSWER MORE THAN ONCE (Q20 = CODES 2-4):

SINGLECODE

Q22: What was the reason that you last had any contact or interaction with your local Fire & Rescue Service?

<INSERT ALL RESPONSES TO Q19>

1. Reporting a fire incident
2. Reporting a non-fire incident
3. As a witness to a fire incident
4. As a witness to a non-fire incident
5. Attend a community event/open day
6. As part of a home safety/fire risk check
7. To help install fire safety equipment (i.e. smoke alarms and fire extinguishers)
8. As part of a fire safety audit/inspection (commercial buildings and communal spaces)
9. Applying or enquiring about a job
10. Other reason for contact (please specify)
11. Don't know/can't remember

**ASK IF ANY CONTACT WITH LOCAL FIRE SERVICE IN PAST YEAR (IF Q19=1-10)
SINGLECODE**

Q23: Thinking back to the last occasion when you had contact with your Local Fire & Rescue Service?

<INSERT RESPONSE TO Q22>, overall how satisfied or dissatisfied were you with the service you received?

1. Very satisfied
2. Fairly satisfied
3. Neither satisfied nor dissatisfied
4. Fairly dissatisfied
5. Very dissatisfied
6. Don't know

**ASK IF ANY CONTACT WITH LOCAL FIRE SERVICE IN PAST YEAR (IF Q19=1-10)
Q23NEW. Did you feel safer after your last contact with your local Fire & Rescue Service?**

1. Yes, I felt much safer
2. Yes, I felt a little safer
3. It made no difference
4. No, I felt a little less safe
5. No, I felt much less safe
6. Not applicable
7. Don't know/can't remember
8. Prefer not to say

**ASK IF ANY CONTACT WITH LOCAL FIRE SERVICE IN PAST (IF Q19 = 1-10)
SINGLE CODE PER ROW**

Q24: How satisfied or dissatisfied were you with?

ROTATE ORDER ROWS:

1. The outcome of your contact/interaction
2. The way in which Fire & Rescue Service staff dealt with the contact/interaction
3. The way in which you were kept informed
4. The thoroughness of any action taken
5. How seriously you were taken

COLUMNS:

1. Very satisfied
2. Fairly satisfied
3. Neither satisfied nor dissatisfied
4. Fairly dissatisfied
5. Very dissatisfied
6. Not applicable
7. Don't know

5. FIRE & RESCUE SERVICE IMAGE AND REPUTATION

SINGLECODE PER ROW

Q25: Thinking about the Fire & Rescue Service in the area where you live, how often would you say that they ...

RANDOMISE ORDER ROWS:

1. ...have your support
2. ...have your respect
3. ...take people's concerns seriously
4. ...apologise when they get things wrong
5. ...use appropriate behaviour
6. ...have a good reputation amongst local people
7. care about the local community

COLUMNS:

1. All of the time
2. Most of the time
3. Some of the time
4. Hardly ever
5. Never
6. Don't know

QDIVA How important, if at all, do you think it is that your local Fire & Rescue Service workforce is representative of the local community when thinking about the following?

Please think about all Fire & Rescue Service staff, not just Firefighters

ASK ALL

Rows

1. Ethnicity
2. Gender
3. Sexual orientation
4. Disability

Columns

1. Very important
2. Somewhat important
3. Not very important
4. Not important at all
5. Don't know

QDIVB ... and to what extent do you feel your local Fire & Rescue Service workforce is representative of the local community when thinking about the following?

Please think about all Fire & Rescue Service staff, not just Firefighters
ASK ALL

Rows

1. Ethnicity
2. Gender
3. Sexual orientation
4. Disability

Columns

1. Very representative
2. Somewhat representative
3. Not very representative
4. Not representative at all
5. Don't know

QNEW: In the early hours of Wednesday 14th June 2017, a fire broke out in Grenfell Tower in London and 72 people lost their life. How, if at all, did the Grenfell fire impact your views of the Fire & Rescue Service?

ASK ALL, SINGLE CODE

1. Made me view the Fire & Rescue Service much more positively
2. Made me view the Fire & Rescue Service a little more positively
3. Made no difference to how I view the Fire & Rescue Service
4. Made me view the Fire & Rescue Service a little more negatively
5. Made me view the Fire & Rescue Service much more negatively
6. Don't know

6. OVERALL FRS RESPONSIBILITIES AND PRIORITIES

Q26

INSTRUCTIONAL TEXT:

The Fire & Rescue Service across England need to prioritise the services they provide in terms of time and resources committed.

Which three of the following do you think it is most important for the Fire & Rescue Service to prioritise?

RESPONDENT MUST SELECT 3. RANDOMISE CODES.

1. Extinguishing fires, and protecting life and property when fires do occur
2. Minimising damage to property arising from firefighting operations
3. Promoting fire safety
4. Responding to road traffic collisions and other transport incidents
5. Responding to flooding, storms and other natural disasters/events
6. Responding to terror attacks
7. Responding to water rescue incidents
8. Responding to medical incidents
9. Responding to animal rescue incidents
10. Responding to other life-threatening emergencies such as building collapse and chemical/biological incidents
11. Running preventative community safety and engagement programmes
12. Home safety/fire risk checks
13. Installing fire safety equipment (i.e. smoke alarms and fire extinguishers)
14. Fire safety audits/inspections (commercial buildings and communal spaces)
15. Working with other emergency services i.e. the police and ambulance services
16. Providing advice or guidance to the public
17. Don't know

Q26b. Now thinking of the three priorities you have selected at the previous question, please rank them from most important to least important, where 1 is the most important and 3 is the least important

SHOW 3 RESPONSES CHOSEN AT Q26, RESPONDENT TO ENTER 1, 2 AND 3

1. Extinguishing fires, and protecting life and property when fires do occur
2. Minimising damage to property arising from firefighting operations
3. Promoting fire safety
4. Responding to road traffic collisions and other transport incidents
5. Responding to flooding, storms and other natural disasters/events
6. Responding to terror attacks
7. Responding to water rescue incidents
8. Responding to medical incidents
9. Responding to animal rescue incidents
10. Responding to other life-threatening emergencies such as building collapse and chemical/biological incidents
11. Running preventative community safety and engagement programmes
12. Home safety/fire risk checks
13. Installing fire safety equipment (i.e. smoke alarms and fire extinguishers)
14. Fire safety audits/inspections (commercial buildings and communal spaces)
15. Working with other emergency services i.e. the police and ambulance services
16. Providing advice or guidance to the public
17. Don't know

Q26C. And which three of these do you think it is least important for the Fire & Rescue Service to prioritise?

SHOW CODES NOT SELECTED AT Q26. RESPONDENT MUST SELECT 3. RANDOMISE CODES.

1. Extinguishing fires, and protecting life and property when fires do occur
2. Minimising damage to property arising from firefighting operations
3. Promoting fire safety
4. Responding to road traffic collisions and other transport incidents
5. Responding to flooding, storms and other natural disasters/events
6. Responding to terror attacks
7. Responding to water rescue incidents
8. Responding to medical incidents
9. Responding to animal rescue incidents
10. Responding to other life-threatening emergencies such as building collapse and chemical/biological incidents
11. Running preventative community safety and engagement programmes
12. Home safety/fire risk checks
13. Installing fire safety equipment (i.e. smoke alarms and fire extinguishers)
14. Fire safety audits/inspections (commercial buildings and communal spaces)
15. Working with other emergency services i.e. the police and ambulance services
16. Providing advice or guidance to the public
17. Don't know

7. VIEWS ON HMICFRS

SINGLECODE

Q27. In July 2017 HMIC (Her Majesty's Inspectorate of Constabulary) took on responsibility for fire & rescue service inspections and was renamed HM Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS). In the press HMICFRS is referred to by a variety of names including the 'police watchdog' and the 'police inspectors'.

Have you read, seen or heard anything from HMICFRS (Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services) in the last 12 months?

1. Yes – definitely
2. Yes – I think so
3. No – have not read, seen or heard anything
4. Don't know

Q30. Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) independently assesses the effectiveness and efficiency of police forces and fire & rescue services – in the public interest. To what extent do you agree or disagree that you can trust HMICFRS to act in the interest of the public?

ASK ALL, SINGLE CODE

1. Strongly agree
2. Tend to agree
3. Neither agree nor disagree
4. Tend to disagree
5. Strongly disagree
6. Don't know

MULTICODE

ASK ONLY IF CODE 1 or 2 AT Q27

Q31: Where did you read, see or hear the work from HMICFRS (Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services) in the last 12 months?

RANDOMISE ORDER 1-14

1. Through my Fire & Rescue Service
2. Through my local police
3. Through my local Fire & Rescue Authority, Combined Fire Authority, County Council, Police & Fire Crime Commissioner or the Mayoral Office
4. Through local councillor
5. Through another criminal justice organisation e.g. Crimestoppers, Victim Support, Neighbourhood Watch
6. Local newspapers
7. National newspapers
8. Local TV
9. National TV
10. Local radio
11. National radio
12. From HMICFRS (Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services) directly
13. From other social media sites eg Twitter, Facebook
14. From other websites
15. Through family / friends
16. Other
17. Don't know/can't remember

8. DEMOGRAPHICS

We'd now like to ask a few questions about you. These will help us see if there are any differences in the views of different groups. Individual details will be kept strictly confidential and it will not be possible to identify an individual or household from the results.

SINGLECODE

QRESIDENCE: How long have you lived at your current address

1. Less than 6 months
2. 6 months to one year
3. Over one and up to two years
4. Over two and up to 5 years
5. Over 5 years up to 10 years
6. More than 10 years
7. Don't know
8. Prefer not to say

MULTICODE. CODE 5 - SPQPUBLIC. Do you or anyone in your household work for any of the following:

1. Fire & Rescue Service
2. Police
3. Local authority
4. NHS
5. Other public sector services
6. None of these
7. Prefer not to say

SINGLECODE

QRELIG. Which of these best describe your religion?

1. No religion
2. Christian (including Church of England, Catholic, Protestant and all other Christian denominations)
3. Buddhist
4. Hindu
5. Jewish
6. Muslim
7. Sikh
8. Other (please state)
9. Prefer not to say

MULTICODE CODES 1-2, SINGLE CODE 'NO'

QDISA. Do you have any long-standing illness, disability or infirmity? By longstanding, I mean anything that has troubled you over a period of time or that is likely to affect you over a period of time.

1. Yes – long-standing illness
2. Yes – long-standing disability or infirmity
3. No
4. Prefer not to say

QSEXU. Which of the options on this screen best describes how you think of yourself?

1. Heterosexual / Straight
2. Gay / Lesbian
3. Bisexual
4. Other
5. Prefer not to say

SINGLECODE

QCH. Do any children aged under 16 live in your household?

1. 1.Yes
2. No
3. Prefer not to say

SINGLECODE

INTERNETFREQ. Which of these best describes your use of the internet? Please include all use of the internet, including sending and receiving emails

1. Ongoing throughout the day
2. Several times a day
3. Around once a day
4. 4 or 5 times a week
5. 2 or 3 times a week
6. Around once a week
7. 2 or 3 times a month
8. Around once a month
9. Less than around once a month
10. Never but I have access
11. Never but I do not have access
12. Prefer not to say